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Archives: October 2004

Fri Oct 29, 2004

Lab Notes 8:00 a.m. to 1:00 p.m.

Researched Free PDF File Creation Software - Jason wants to compare some free PDF creation software with Adobe Acrobat software. See my document on the desktop titled "Creating PDF Files"

Posted by: [Doug Tewksbury](#) on Oct 29, 04 | 12:56 pm | [Profile](#)

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Wed Oct 27, 2004

Lab Notes 8:00 a.m. to 2:00 p.m.

See other entries regarding equipment issues

Posted by: [Doug Tewksbury](#) on Oct 27, 04 | 1:59 pm | [Profile](#)

[0] [comments](#) (0 views) | [0] [Trackbacks](#) [0] [Pingbacks](#)

Tue Oct 26, 2004

Lab Notes 8:00 a.m. to 1:00 p.m.

Ghosting - It appears all the computers in the CIT135 lab were Ghosted last night with a few exceptions. I finished ghosting the last three PC's. I also had to set the printing preferences to "double sided" on all the PC's.

Request for web address - Instructor, Jason Seaman. A student in the on-line class for MS Word wanted to know the web address for the class. I was unable to help the student since I was unable to locate any information on the class and the student did not bring anything with him.

Posted by: [Doug Tewksbury](#) on Oct 26, 04 | 10:29 am | [Profile](#)

Fri Oct 22, 2004

Lab Notes 8:00 a.m to 1:00 p.m.

CD sorting Project - Created an alphabetical list, in Excel, of CD's in a box that Jason provided.

CIS125S - We still do not have a solution book for this class. Bob Barber had indicated that he would provide one and that it would be kept in one of the turn-in boxes.

Posted by: [Doug Tewksbury](#) on Oct 22, 04 | 11:11 am | [Profile](#)

[0] [comments](#) (0 views) | [0] [Trackbacks](#) [0] [Pingbacks](#)

CIT120F2X Failed to Boot

Model: P4 - 1.7 GHZ SN: 080243

The computer fails P.O.S.T.

There is no beep and the HD light stays on all the time.

Posted by: [Doug Tewksbury](#) on Oct 22, 04 | 8:44 am | [Profile](#)

[0] [comments](#) (7 views) | [0] [Trackbacks](#) [0] [Pingbacks](#)

CIT135F2X Failed to Boot

Model: P4 - 2.8 GHZ SN: 0704311

NOTE: The actual computer name is CIT135F1X but the computer is labeled wrong.

I tried several times to get the computer to boot up but each time it failed the P.O.S.T.

There is no beep and the HD light stays on all the time.

The problem was first noticed on 10/21/04 but it did finally boot-up after the first re-boot.

Checked all connections and moved PC to another station but it still failed P.O.S.T.

Posted by: [Doug Tewksbury](#) on Oct 22, 04 | 8:21 am | [Profile](#)

[0] [comments](#) (4 views) | [0] [Trackbacks](#) [0] [Pingbacks](#)

Thu Oct 21, 2004

Lab Notes 8:00 a.m. to 1:00 p.m.

CS160 - Instructor, Jim Baley. Student was trying to get pseudocode set for calculating a discounted price. She didn't know how to set up the code to print the discount percent. In addition, she did not have the formula correct for calculating the discounted price.

The same student needed help with the assignment for calculating a building fee based on three (3) different building costs.

CIS125H - Student was having problems with their web page not working correctly. The student was very confused with what she needed to do because she had files open on her source A:, on the computer C:, and on the web host. We finally went directly to her source code on A:, found the problem, corrected it, and then uploaded the file to the web host. She then checked the web site and found that the page did work as she wanted it to work.

Posted by: [Doug Tewksbury](#) on Oct 21, 04 | 11:07 am | [Profile](#)

[0] [comments](#) (0 views) | [0] [Trackbacks](#) [0] [Pingbacks](#)

Wed Oct 20, 2004

Lab Notes 8:00 a.m. to 1:00 p.m.

Ghosting - All computers in CIT135 have been ghosted with the D:\Images\2004 Fall\d865glc-combo-student-6.gho. I verified that the Oracle client is 10, and not 9, on all computers. I had to set all printer preferences to print on both sides. I also configured all the computers to not have a screen saver; never turn off the monitor in power management; and added "My Computer" to the desktop.

Business Students - According to one student, Instructor, Mr. Voyce, is informing his students they can use the computer lab in CIT135. I notified Helen that perhaps Mr. Voyce should be advised that his students must use computer labs other than CIT135 which is reserved for CIT majors. Helen notified me that she has sent Mr. Vogle an e-mail regarding this subject.

Replaced toner Cartridge in CIT130 - Ron Little indicated the cartridge is apparently very low. They have tried shaking it several time but it doesn't help. I replaced the acrtridge and the printouts are fine now.

Pinned Items in Start Menu - Ron Little's CIS140 class assignment in the book wants the student to pin a file. I can only find a way to pin a program. Right click the program and select "Pin to start menu".

Posted by: [Doug Tewksbury](#) on Oct 20, 04 | 8:33 am | [Profile](#)

[1] [comments](#) (4 views) | [0] [Trackbacks](#) [0] [Pingbacks](#)

Tue Oct 19, 2004

Lab Notes 8:00 a.m. to 1:00 p.m.

Ghosting - Re-ghosting lab machines with D:\Images\2004 Fall\d865glc-combo-student-6.gho

Row "D" is complete and in row "E" only E4 has been done.

Copy Files to CD - Neither Roxio or Nero software is included with the new image. It is possible to use Windows XP to copy files to a CD as follows:

1. Insert a blank, writable CD into the CD recorder.

2. Open My Computer.

3. Click the files or folders you want to copy to the CD. To select more than one file, hold down the CTRL key while you click the files you want. Then, under File and Folder Tasks, click Copy this file, Copy this folder, or Copy the selected items.

If the files are located in My Pictures, under Picture Tasks, click Copy to CD or Copy all items to CD, and then skip to step 5.

4. In the Copy Items dialog box, click the CD recording drive, and then click Copy.

5. In My Computer, double-click the CD recording drive. Windows displays a temporary area where the files are held before they are copied to the CD. Verify that the files and folders that you intend to copy to the CD appear under Files Ready to be Written to the CD.

6. Under CD Writing Tasks, click Write these files to CD. Windows displays the CD Writing Wizard. Follow the instructions in the wizard.

Posted by: [Doug Tewksbury](#) on Oct 19, 04 | 8:33 am | [Profile](#)

[0] [comments](#) (0 views) | [0] [Trackbacks](#) [0] [Pingbacks](#)

Mon Oct 18, 2004

Lab Notes

Ghosting - Re-ghosted 7 PC's before finding out that they cannot run the JAVA command. The error message indicates to "check permissions". I placed a note on each of the PC's I re-ghosted warning that JAVA may not work.

Posted by: [Doug Tewksbury](#) on Oct 18, 04 | 12:30 pm | [Profile](#)

[0] [comments](#) (0 views) | [0] [Trackbacks](#) [0] [Pingbacks](#)

Fri Oct 15, 2004

1 to 5

what do you do when the file is too big for a floppy? make a cd or zip it. she didnt have a cd-rw or cdr so we zipped it and it fit barely. success. She learned about winzip.

Posted by: [Gary](#) on Oct 15, 04 | 1:43 pm | [Profile](#)

[0] [comments](#) (0 views) | [0] [Trackbacks](#) [0] [Pingbacks](#)

Lab Notes 8:00 a.m. to 1:00 p.m.

CD Checkout Glitch - We are experiencing the same glitch as last week. The students are ordering software but the orders are not being filled.

FTP help - Student could not FTP into his web site to upload files. He had the "Host Name/Address incorrect.

Windows XP - Student could not find c:\Windows directory as indicated in

the book. Using c:\WINNT worked and allowed the student to continue with their assignment. Seems like the Windows directory is a hold over from a previous version of Windows.

Posted by: [Doug Tewksbury](#) on Oct 15, 04 | 7:58 am | [Profile](#)

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Thu Oct 14, 2004

todays 1-5 shift

Todays Questions :)
cs140

How do i save to or edit on a full floppy disk. *save to a new floppy*

how can i move files between folders *cut and paste*

Can i use my thumb drive instead of a floppy? *yes, if the instructor doesnt require floppy.*

I tried to move a folder on the thumb drive to another folder i made it went into the new folder but the new one wouldnt go away i could not delete it. *The folder was "still in use" you need to close the files on status line that refer to thumb drive. and try again.*

Lookups on elms to verify orders and anames. *several*

helped student with backup assignment - she got stopped by "password screen" forgetting student password is nil

Posted by: [Gary](#) on Oct 14, 04 | 2:27 pm | [Profile](#)

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todays 1-5 shift

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Posted by: [Gary](#) on Oct 14, 04 | 2:27 pm | [Profile](#)

[0] [comments](#) (0 views) | [0] [Trackbacks](#) [0] [Pingbacks](#)

Lab notes

Additional research in Weblog. I'm thinking we could use a "category" for equipment issues. However, "categories" were not enabled. I created a "Request Tracker" category which enabled "categories". Next, I made a test entry in the Request Tracker category. The entry will appear in the normal view of the Weblog. Items in a particular category can be viewed separately from all other entries by selecting "View by Category". I think this could help us to keep track of equipment issues until the former RT system comes back on line. Any thoughts on this?

Re-activated two (2) students accounts in ELMS/MSDNAA.

CIS140 (Ron Little) - A student needed help with searching for files and displaying the search results in the format required. The student also did not know how to adjust the image size to fit on the page where needed.

Posted by: [Doug Tewksbury](#) on Oct 14, 04 | 8:50 am | [Profile](#)

[0] [comments](#) (1 views) | [0] [Trackbacks](#) [0] [Pingbacks](#)

Wed Oct 13, 2004

Lab Notes

Played around a little more with the Weblog. - If a member "closes" their entry it is removed from the Weblog list.

Questions on Visio Database object editing for CS275 - Linda Loft's class.

Questions regarding WebCT login assistance

Re-activated a students account in ELMS. He had returned software on 10/4 and was trying to order more software but could not login because his account was inactive.

Requests for MSDN web site address.

Researched Novell's BorderManager. I have e-mailed Jason with the server specifications.

Posted by: [Doug Tewksbury](#) on Oct 13, 04 | 9:26 am | [Profile](#)

[0] [comments](#) (0 views) | [0] [Trackbacks](#) [0] [Pingbacks](#)

Mon Oct 11, 2004

1-5

questions today : how do i find paint.exe
how do i save file from data 140.
bad floppy disk
projecter carries 2
helping same guy in second entry save in a drive again.
etc etc :)

Posted by: [Gary](#) on Oct 11, 04 | 4:52 pm | [Profile](#)

[0] [comments](#) (0 views) | [0] [Trackbacks](#) [0] [Pingbacks](#)

Lab notes 10/10/2004

What's noteworthy for today!

1. CS160 student trying to log into <http://progsrv.lanecc.edu> but didn't remember he had changed his password. I remembered this student deciding to change his password last week. I helped him work through the process of remembering his password.

2. The same CS160 student said he also wanted information on why his computer could not access his att web site after laoding Windows XP pro. Seems like he isn't able to access ANY web site. I tried to help him understand the security settings in IE but he said a friend of his has checked all that. The student finally said he was going to contact his ISP.

3. Researched the Weblog functions and options. Seems like lab aides should be setup as Admin Level 1 - Can post/Edit own. I went in under Jason's account and changed the Weblog Preferences to enable comments. This did allow me to make a comment on another persons posting. As a recommendation, I would suggest not allowing the public to view a members profile but instead allow "only registered members can view". I did not find this system easy to use or navigate but with practice I'm sure it will become more intuitive.

4. Many thanks to those involved in getting the backlog of CD's prepared for checkout.

5. Looking forward to the RT system coming back on-line.

Posted by: [Doug Tewksbury](#) on Oct 11, 04 | 12:05 pm | [Profile](#)

[2] [comments](#) (10 views) | [0] [Trackbacks](#) [0] [Pingbacks](#)

Sun Oct 10, 2004

10/6/2004

140 - students looking for project files, which were stored on the S drive.

125S - a little fuzzy on how to use MAX and Min functions

Posted by: [Jason Seaman](#) on Oct 10, 04 | 5:17 pm | [Profile](#)

[2] [comments](#) (13 views) | [0] [Trackbacks](#) [0] [Pingbacks](#)
