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Archives: November 2004

Mon Nov 29, 2004

Lab Notes 8:00 a.m. to 1:00 p.m.

CIT130B3X Does not read CD's - This computer is not able to read from either product CD's or "burned" CD's. It has been written up in the RT system.

Continued Research on Licenses - Continued to seek out specific product licenses.

Posted by: [Doug Tewksbury](#) on Nov 29, 04 | 8:13 am | [Profile](#)

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Wed Nov 24, 2004

Lab Notes 8:00 a.m. to 1:00 p.m.

Ghost Server - I was unable to see the ghost server network drive when I came in this morning. I checked the server and it was not on. Jason said to turn it on, which I did. However, it wants to map a drive to CIT124FP server as administrator. I do not have the password required to log into the CIT124FP server so it has not been mapped.

Determine weight of removable Hard Drives - I weighed three (3) different quantities of hard drives (7, 10, and 11). I then took the average of those weights to come up with an estimated weight for each removable HD of 2.25 pounds.

There are two (2) drawers full of removable HD's in room 130. I counted 42 removable HD's.

Taking the estimated weight of one removable HD times the number of available drives, I come up with a total weight of 94.8 pounds (42 * 2.25 lbs = 94.8 lbs).

Lab Notes 8:00 a.m. to 1:00 p.m.

Updated Request Ticket system – Researched several “Open” and “New” issues and marked them as resolved.

Software License Search Project – Searched for and found six (6) additional product licenses. All folders available now have some type of license information.

Posted by: [Doug Tewksbury](#) on Nov 23, 04 | 8:21 am | [Profile](#)

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Mon Nov 22, 2004**Lab Notes 8:00 a.m to 1:00 p.m.**

Unable to change Password in Request Ticket System – I want to change my login password at <http://hopper.lanecc.edu/rt/index.html> but the system does not save the new password. The current password is seven (7) characters long and the new password is seven (7) characters long. What is needed for me to change my password?

First procedure used:

Login: last name first initial

Password: as provided

Once logged in, select “Configuration” and then “Users”

Select your user name.

Under “Access Control”, enter a new Password and then retype the password.

Scroll down to the bottom of the page and select “Save Changes” in the lower right corner.

Log out and then log in again using the new password. Unfortunately, the site is still looking for the old password.

Second procedure used:

Login: last name first initial

Password: as provided

Once logged in, select “Preferences”

Under “Password”, enter a new Password and then retype the password.

Scroll down to the bottom of the page and select “Save Changes” in the lower right corner.

Log out and then log in again using the new password. Unfortunately, the site is still looking for the old password.

Either procedure should allow the user to change their password but it does not seem to work. The boxes for entering the password have a white background not a yellow background.

Database Project – Created a report sorted by Division, Dept, Prog, and Fund. I then added the balance at the end of each grouping.

Computers Removed from Lab – Jeff Kerr, from General Services, picked up the excess property (computers) from the back of the room at 11:30 am. He was not sure if he should pickup the monitors or the other computers by the white board.

Software License Search Project – Searched for and found seven (7)

product licenses.

Batteries – Linda Loft took the last two (2) AA batteries from the drawer for a wireless keyboard. We need more batteries.

Computers awaiting post-ghosting are gone. - Four (4) computers were waiting for their MAC addresses to be added to the database so they could be post-ghosted. The machines are not in room 135 and I haven't tracked them down. I don't know their current status.

Posted by: [Doug Tewksbury](#) on Nov 22, 04 | 12:38 pm | [Profile](#)

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Fri Nov 19, 2004

Lab Notes 8:00 a.m. to 1:00 p.m.

Re-ghosted 6 machines - These coming back from Computer Systems West. Could not complete post-ghost on 4 machines because their MAC address is not in the database.

Addressed "Request Ticket" machine issues - CIT132 computer issues - one machine will not print and another will not boot up.

I need the Administrator password for the machine that will not print.

I inserted a removable HD in the other machine and it booted up okay.

Request Ticket - Seems like we should be able search for both "Open" and "New" but when I set it up I get nothing returned. I can do each one individually.

Posted by: [Doug Tewksbury](#) on Nov 19, 04 | 12:23 pm | [Profile](#)

[0] [comments](#) (0 views) | [0] [Trackbacks](#) [0] [Pingbacks](#)

Thu Nov 18, 2004

Lab Notes 8:00 a.m. to 1:00 p.m.

Cleaned all monitor screens - All, except LCD, monitor screens were cleaned this morning.

CIT135D4X - This computer booted into Linux without problems three (3) times this morning. I will try it again after it warms up.

HP LaserJet 4100n - LCC Service Tag # S10809A. The printer display message indicates, "Perform Printer Maintenance. Kit HP C8057A (110v printers). Order kit and continue printing until maintenance is performed".

Formattted all 3-1/2" floppies that were in the box under the desk. Some did not have a write-protect tab and were discarded.

Database Project - Started working with the Rev&Exp database for Jason. This is also the database that Penny has been working on.

Posted by: [Doug Tewksbury](#) on Nov 18, 04 | 9:35 am | [Profile](#)

[0] [comments](#) (0 views) | [0] [Trackbacks](#) [0] [Pingbacks](#)

Wed Nov 17, 2004

Lab Notes 8:00 a.m. to 1:00 p.m.

Continued working with Linux and a USB drive - I finally have it so the student does not need to have their thumb drive inserted in the USB port during boot-up in order to see their files. However, only files created in Linux can be seen. They will not be able to see files created on a Windows machine. The student now has full permissions on the floppy, zip, and thumb drives. To accomplish this, I was logged on as 'root' and displayed the folders in the /mnt directory and right-clicked on each folder. I then selected the Permissions tab and gave full permissions. So now I have to find out how to tell Linux to recognize the non-linux files. It must have something to do with how the Windows files are stored on the drive.

Re: Lost ScanDisk Thumb Drive - Jason Dodge found the thumb drive that he lost yesterday.

CS160 Change.java program - If the student is having problems compiling the program using JAVAC on the command line make sure they have saved the file as a text (.txt) file. If they saved their file in Rich Text Format (.rtf) they will get 100 errors even though the source code all looks good.

Posted by: [Doug Tewksbury](#) on Nov 17, 04 | 8:16 am | [Profile](#)

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Tue Nov 16, 2004

Lab Notes 8:00 a.m. to 1:00 p.m.

Using USB drive in Linux - I am still working on getting the thumb drive to work for the student account. Currently, when signed on as the 'root', I am able to change the permissions of the /mnt directory but I can not change the permissions of the /thumb directory. I get a message which indicates "no such file or directory".

Using another Lab Note Reporting System - Go to <http://teach.lanecc.edu/seamane/report/> to view other lab notes.

Determine what ports are open on a computer - Use NetScanner to look at the 'open' ports on the computer. I downloaded it from <http://www.net2soft.com/>. I put a shortcut to the program on the desktop for all users (C:\Documents and Settings\All Users\Desktop).

Packet of Stuff Found in a Study Room - I tracked down the owner, Wendell Butler, who works in Facilities Maintenance. He will stop by today to pick it up.

Lost ScanDisk Thumb Drive - A student, Jason Dodge, lost his 512 MB ScanDisk thumb drive in room 130 on 11/15. It has directories for Bricher, Little, and Barber. If found, please notify him at cell phone 517-8001.

Posted by: [Doug Tewksbury](#) on Nov 16, 04 | 12:35 pm | [Profile](#)

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Fri Nov 12, 2004

Lab Notes 8:00 a.m. to 1:00 p.m.

Linux - Continued working on the procedure to make a thumb drive accessible to the student login.

Posted by: [Doug Tewksbury](#) on Nov 12, 04 | 10:21 am | [Profile](#)

[0] [comments](#) (0 views) | [0] [Trackbacks](#) [0] [Pingbacks](#)

Wed Nov 10, 2004**Lab Notes 8:00 a.m. to 1:00 p.m.**

Zip Drive Inoperable - The zip drive will not recognize a 100 MB disk after a reboot.

I'm sure the drive is good but the O/S does not recognize it.

Adding a thumb drive in Linux - Getting a Thumb drive to work in Linux

Login as root

Password begins with 't'

1. Navigate to the /mnt directory.
2. Create a directory named "thumb".
3. Insert a thumb drive in a USB port.
4. Open a terminal window.
5. At the # prompt enter mount /dev/sda1 /mnt/thumb
6. Open a text editor window.
7. Navigate to the /etc directory
8. Select the file named "fstab"
9. Add the following line at the bottom of the file
10. /dev/sda1 /mnt/thumb vfat,user,auto
11. [Need to insure the privileges are set to RWX for the user.]

On reboot, there should be no FAIL on the /etc/fstab when updating.

Reboot Linux and be sure to leave the thumb drive in the USB port.

Posted by: [Doug Tewksbury](#) on Nov 10, 04 | 12:55 pm | [Profile](#)

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Fri Nov 05, 2004**Lab Notes 8:00 a.m. to 1:00 p.m.**

Quiet Day - Just a few questions on Linux.

Posted by: [Doug Tewksbury](#) on Nov 05, 04 | 12:56 pm | [Profile](#)

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Thu Nov 04, 2004**Lab Notes 8:00 a.m. to 1:00 p.m.**

CS 275 - Linda Loft indicated that the documentation for SQL version 10g is

not the latest documentation. However, she said her students should be able to use it for their homework. The documentation is located at
S:\DATA\CS275\doc\index.htm

Posted by: [Doug Tewksbury](#) on Nov 04, 04 | 12:47 pm | [Profile](#)

[0] [comments](#) (0 views) | [0] [Trackbacks](#) [0] [Pingbacks](#)

Wed Nov 03, 2004

Lab Notes 8:00 a.m. to 1:00 p.m.

"C" Drive on CIT135FRONTX Running Low on Free Space - I received an error this morning when I booted up the computer. C: drive only had 189 MB free. I moved all of my files onto the "D" drive. In addition, I also moved the following onto the "D" drive.

MOVED:

C:\Documents and Settings\GaryR\My Documents\Image.nrg

C:\Documents and Settings\GaryR\My Documents\Imagexp.nrg

TO:

D:\GaryR

MOVED:

C:\j2sdk1.4.2_05\src

TO:

D:\

MOVED:

C:\Program Files\MSDN\2004APR\1033\MSDNVS

TO:

D:\

MOVED:

C:\WINNT\Driver Cache\i386\driver.cab

TO:

D:\

We now have 15% (1.46 GB) HD space available. The drive is very fragmented so I started DEFRAG. Unfortunately, several files could not be defragmented.

Drive C: is still 30% fragmented with 47% file fragmentation.

We really need to use something like Partition Magic to change the size of drive C: and use all of the unallocated and Free Space along with some of drive D:.

Possible Overheating of New PC's - If the new PC's throughout the computer lab are butted up tight to the cabinet housing they could overheat. The direct air intake for the processor is on the left side of the PC case. If this opening is blocked it could be possible for the processor to overheat. Care should be taken to keep the air intake opening away from the left side of the cabinet.

Posted by: [Doug Tewksbury](#) on Nov 03, 04 | 11:30 am | [Profile](#)

[0] [comments](#) (0 views) | [0] [Trackbacks](#) [0] [Pingbacks](#)

Tue Nov 02, 2004

Lab Notes 8:00 a.m. to 1:00 p.m.

Create 10 Copies of Linux 9.0 CD's - Gary Bricher requested 10 copies of the Red Hat Linux version 9.0 CD 1 and CD 2 be made from his originals. This has been done and I left a voice-mail message for him today at 11:40 a.m.

Posted by: [Doug Tewksbury](#) on Nov 02, 04 | 8:18 am | [Profile](#)

[0] [comments](#) (0 views) | [0] [Trackbacks](#) [0] [Pingbacks](#)

Mon Nov 01, 2004**Lab Notes 8:00 a.m to 1:00 p.m.**

Rather a quiet day - I worked on comparing various free PDF creation programs.

Posted by: [Doug Tewksbury](#) on Nov 01, 04 | 12:55 pm | [Profile](#)

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