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Archives: January 2005

Mon Jan 31, 2005

Lab Notes 8:00 a.m. to 1:00 p.m.

CIT135B6X Fully Functional - The JAWS key has now been re-installed. I checked the operation of JAWS and it is fine. Network access was restored when the computer had been re-imaged. This computer is now fully functional.

Computer at CIT135F3 location - I re-imaged the drive with the D:\Images\wxpp mini\D865gbf-wxpp-mini-1.gho image. Post-ghost did not need to be completed. New hardware was found, so I rebooted the computer. The computer started in Windows XP. The administrator password begins with "T".

Next, I started the re-image process by selecting D:\Images\wxpp mini\universal-wxpp-mini-5.gho on the server. On the target computer I selected # 3 "Interactive" in the option window. I selected Ghost Cast/Unicast. I entered CIT as the session name. I then selected drive 2. Finally, I selected OK and approved overwriting the destination drive.

The computer is now ready for Jason.

Posted by: [Doug Tewksbury](#) on Jan 31, 05 | 8:25 am | [Profile](#)

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Fri Jan 28, 2005

Lab Notes 8:00 a.m. to 1:00 p.m.

Labels for Linux Boot Disk - I received the college logo from Marketing and have made and applied the label to the Linux Boot Disk's to be used in room 132. I put the disks on the instructors station in room 132.

Jason also asked that I make up labels for rooms 120, 130, and 135. I

Thu Jan 27, 2005

Lab Notes 8:00 a.m. to 1:00 p.m.

Network Access for Notebooks - There are three "hot" jacks on the wall by the clock allowing network access. The jack numbers are 135-12 BG45, 135-13 BH13, and BH14. According to Jason, these are for student use. The network cables are connected and should remain in place. However, there may be an issue with the students log-in identification using their L number. The problem is being looked into.

Ghosting of Room 132 - The 12 computers on the "south" side (D1X - F4X) of the lab have been re-imaged this morning using D:\Images\2005 Winter\d865gbf-combo-student-1.gho. Jason notified me of the problem that occurred last night. Post-ghosting has been completed. In addition, I also re-imaged and post-ghosted CIT132INST-X so the instructor can demo Linux today.

Re-Imaged CIT135A3X - System tray icons were not responding and there were pop-up ads appearing randomly.

CIT135B6X No Student Network Access - Logging on as administrator, Jason found most of the checkmarks had been removed from the Local Area Connection Properties box. Correcting that issue did not get the computer working correctly. Next course of action - re-image the computer.

The JAWS key was removed from the computer and put onto the floppy disk. The JAWS disk is in the locked drawer.

The computer has been re-imaged using D:\Images\2005 Winter\d865glc-combo-student-4.gho.
Post-ghosting has been completed.

JAWS will need to be reinstalled.

Linux Boot Floppies for Room 132 - I have created the Linux boot disks but they still need the labels made up and applied. Jason wants to use the college logo on the label. I have e-mailed Mr. Moret in the Marketing department. I hope he will send the logo file to be used.

Posted by: [Doug Tewksbury](#) on Jan 27, 05 | 8:14 am | [Profile](#)

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Wed Jan 26, 2005

Lab Notes 8:00 a.m. to 1:00 p.m.

Windows Firewall Turned ON - Per Jason's Request, I have turned on the Firewall for CIT135E1X thru CIT135E4X. Jason would like to know of any student issues regarding network or Internet access.

In order to enable/disable the firewall you must be logged on as administrator. You will find the option under Control Panel/Security Center.

I worked through the CS 179 - ASSIGNMENT #3 Ch. 3, Peer-to-Peer and completed it with no difficulty.

Linux Boot Disks for Room 132 - Bob Haley will need the boot disks starting next week. A class was in progress so I could not check the file cabinet in that room for the disks.

Posted by: [Doug Tewksbury](#) on Jan 26, 05 | 8:13 am | [Profile](#)

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Tue Jan 25, 2005

Lab Notes 8:00 a.m. to 1:00 p.m.

Re-imaged CIT135A3X to CIT135A6X - Pop-ups, misconfigured network access, and an inability to reset display settings made it necessary to re-image and post-ghost those computers.

Researched NETFW.INF - Windows XP SP2 enables the Windows firewall on install. Jason asked to find out how to modify the .inf file to disable the firewall on install. Information retrieved from Microsoft's web site and given to Jason.

Ghosting of Room 132 - It appears that an earlier version, D:\Images\2005 Winter\d865gbf-wxpp-student-1.gho, of the Ghost image was used to re-image the computers in room 132 last night.

I asked Jason about it and he said a "combo" image, D:\Images\2005 Winter\d865gbf-combo-student-1.gho, should have been used. He indicated the computers and students should be okay for now.

Computer Changed - The computer at station CIT135F3X, which was CIT130F1Y, has been replaced with a computer labeled "BGF" at Jason's request.

Posted by: [Doug Tewksbury](#) on Jan 25, 05 | 8:43 am | [Profile](#)

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Mon Jan 24, 2005

Lab Notes 8:00 a.m. to 1:00 p.m.

Monitor Exchanged - I picked up an E771 monitor from room 124, as instructed in the RT system, and installed it in place of the monitor at CIT135A1X location. The defective monitor has been labeled as excess property and put with the other excess property in room 135. The RT system has been updated and marked as resolved.

Check Default Printer in CIT132 - A student indicated the computers in CIT132 are all set to print to CIT135. Class was in session at the time so I was not able to verify or correct.

Posted by: [Doug Tewksbury](#) on Jan 24, 05 | 8:46 am | [Profile](#)

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Fri Jan 21, 2005

Lab Notes 8:00 a.m. to 1:00 p.m.

CIT130C2X Printer Issue - Following up on the RT system, I checked the computer to see if the correct printer had been setup. I found all 4 printers showing and the printer in CIT135 was set as the default. I changed the default to CIT130 and deleted the other 3 printers. I confirmed that the computer would print to CIT130.

Post-Ghosting Procedure - It would appear to me that the post-ghosting procedure is not being followed correctly. After ghosting a computer;

1. Logon to the workstation as administrator with the appropriate password.
2. Ignore the "System Settings Change" notification window.
3. Double-click on the appropriate post-ghost icon, i.e. "Post-Ghost cit135", to automatically select the correct default printer and delete the others.
4. When the multi-colored screen appears, select "Add Printer/NAV". Let the script finish completing.
5. Now click on "Continue" and reboot the computer.
6. Before logging on as student, select the "Advanced" button in the lower right corner.
7. On the "Windows" tab and type in "student" as the Local User name.
8. Click on OK.
9. In Rooms 130 and 135, change the printer preferences to print on both side of the paper.

Windows XP Pro CD Checkout - Jason has indicated that we should include the Windows XP Service Pack 2 with every Windows XP Pro CD checkout.

Currently, I have combined all of the existing Windows XP and XP SP 2 CD's in room 124.

Posted by: [Doug Tewksbury](#) on Jan 21, 05 | 9:19 am | [Profile](#)

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Thu Jan 20, 2005**Lab Notes 8:00 a.m. to 1:00 p.m.**

KVM Switches Exchanged in Room 132 - Two of the older Belkin KVM switches were exchanged for new StarTech KVM switches by a CS180 student. He indicated both computers were able to use the same keyboard, monitor, and mouse.

Student Access Network Project - Jason's email of Tuesday, January 18 asked that we "put our 2 cents worth" into selecting a web page "structure" apparently for a wireless network setup here on campus. I printed 2 pages from each site in the Excel file he attached to our e-mail. You can add your "score" to the list and make any comments you wish on the grading printout. Jason wants the results by Friday the 21st.

Posted by: [Doug Tewksbury](#) on Jan 20, 05 | 8:14 am | [Profile](#)

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Wed Jan 19, 2005

Lab Notes 8:00 a.m. to 1:00 p.m.

Outlook Email Configuration - Jason asked me if I could get Outlook to send mail from the computer in room 125. I checked the settings and everything appears to be correct. The mail server is found but it does not allow mail to be sent.

I sent an email to support@cmc.net along with an attached file showing the screen shots of all windows in the setup process and the failure.

As of 1:00 p.m. they have not replied to my email. However, Jason is now working on this project.

Clock has been Replaced - Facilities brought in and setup a replacement clock today at approximately 10:30 a.m.

Posted by: [Doug Tewksbury](#) on Jan 19, 05 | 8:12 am | [Profile](#)

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Tue Jan 18, 2005

Lab Notes 8:00 a.m. to 1:00 p.m.

CIT120INST-X Post-Ghosting - Because the MAC address is not in the database the computer could not complete the post-ghosting procedure. Therefore, I set the computer name and removed all printers except the CIT120 printer.

CIT131A2X Trojan Detected _ Norton AntiVirus deleted a Trojan virus on the computer and deleted it. However, according to a student the same warning came up several times. I have completed ghosting and post-ghosting and everything seems to be normal.

CIT135F4X Display Orientation Changed - Jason asked to have the computer display inverted and also to invert the projector display. I have completed this task. The LCD screen and the projected image are now correctly oriented.

Posted by: [Doug Tewksbury](#) on Jan 18, 05 | 8:07 am | [Profile](#)

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Fri Jan 14, 2005

Lab Notes 8:00 a.m. to 1:00 p.m.

Ghosting in Room 135 Completed - All computers with the exception of CIT135B6X and CIT130F1Y (located in the CIT135F3 location) have been ghosted and post-ghosted. I set the printers to double sided and economy mode printing, the screen savers to None, and the power options to Never turn off the monitor.

I removed all printers except CIT135 on B1X to B5X and C1X to C2X.

Floppy Disk Formatted - I formatted the stack of floppy disc's Jason brought in on Thursday.

Ghosting in Room 120 - I completed the ghosting and post-ghosting

process on the remaining computers in the room. **The CIT120INST-X cannot be post-ghosted since the MAC address is not in the database.**

Posted by: [Doug Tewksbury](#) on Jan 14, 05 | 9:06 am | [Profile](#)

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Thu Jan 13, 2005

Lab Notes 8:00 a.m. to 1:00 p.m.

Ghosting of Room 120 - The sixteen (16) computers that had been ghosted on 1/12/05 were post-ghosted this morning. There still remains eight (8) computers in room 120 that need to be ghosted and post-ghosted. (See the diagram at the desk for room 120.)

Ghosting of Room 135 - I continued to ghost and post-ghost computers in the lab, however, after 4 failed attempts, and nearly 3-1/2 wasted hours, I have been able to get the computers in row D ghosted and post-ghosted. In addition, computers C3X and C4X have been ghosted and post-ghosted.

Computers C1X and C2X will need to be ghosted before they can be used. They are currently unable to boot into Windows, apparently because of the failed ghosting process.

The ghost server seemed to just get hung up and would not continue. There were no error messages, the system just stopped.

I reduced the number of computers being ghosted at one time which appears to help. (See the diagram at the desk for room 135.)

Disc's to be formatted - Jason brought in a stack of floppy disc's that need to be formatted, when time allows, and placed in the drawer with the other formatted disc's.

Posted by: [Doug Tewksbury](#) on Jan 13, 05 | 8:03 am | [Profile](#)

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Wed Jan 12, 2005

Lab Notes 8:00 a.m. to 1:00 p.m.

Re-imaging of CIT135 - The new image is D:\Images\2005 Winter\d865glc-combo-student-4.gho. I have already ghosted and post-ghosted computers CIT130E1X thru E4X. The other computers will need to be completed. The new image installs Linux.

CIT130C2X Printer Problem - The computer will not print in room 130. The printer cannot be found and I was unable to locate the printer driver on the network. Suggest the computer be re-imaged and then post-ghosted.

Posted by: [Doug Tewksbury](#) on Jan 12, 05 | 8:34 am | [Profile](#)

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Tue Jan 11, 2005

Lab Notes 8:00 a.m. to 1:00 p.m.

Cleaned Out the Lost & Found Box - The Windows XP book is on our library shelf. The floppy disc's have been formatted and placed with the other CIT SCRATCH disc's. There are a few items that still remain in the box. I also added an umbrella that I found under the desk.

New CIT135 Image being created - Jason has built an image that includes Linux and other changes. The image is being uploaded to the server. Another image is being prepared for CIT120 and CIT130. The floppy discs, D865 GLC, are available to image the CIT135 lab computers when things slow down.

Posted by: [Doug Tewksbury](#) on Jan 11, 05 | 9:02 am | [Profile](#)

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Thu Jan 06, 2005

Lab Notes 8:00 a.m. to 1:00 p.m.

CIT135D1X Unauthorized Program Removed - The computer had SphereXP installed. It was a BETA version and it was not working correctly. The SphereXP program is a 3D desktop replacement for Microsoft Windows XP. I used the uninstall feature and believe it has been properly removed from the computer. I was not able to access the image server to re-ghost the computer.

Requested Lab Computer Image Change - I sent Jason an e-mail asking for the following changes in the next image. The current image loads the following programs on all computers and are probably not necessary.

JAWS 5.0 37.23 MB

Microsoft Office XP Pro 19.57 MB (We have Microsoft Office Professional Edition 2003 loaded which we use)

Prentice Hall Train & Assess Generation IT - 2003 553 MB

Additionally, I suggested running a disc cleanup prior to creating the image. It will probably save over 1.6 GB of useless data being transferred over the network. The main reason, however, is so that the computers will have more free space on the hard drive. Currently, the computers only have about 600 MB of free space.

Student Request Completed - A student, first name Lisa, called asking me to get word to their instructor to please not drop them from the BT030 Req#30216 "Computer ABC for Women in Tran", Inst. Ms Boozer. The first class is today and the student had a family emergency and would be unable to make it to class. I was able to get the message to the instructor just as role was being called.

Spare Parts - Separate cables. When completed, move all spare parts to the equipment room.

Posted by: [Doug Tewksbury](#) on Jan 06, 05 | 8:18 am | [Profile](#)

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Wed Jan 05, 2005

Lab Notes 8:00 a.m. to 1:00 p.m.

Move PC's into Room 132 - PC's that have had components removed have been moved into room 132.

Erased HD's - Two (2) additional computers were removed from CIT 124 (Equipment Room) and their HD's have been erased. The computers will then need the internal components removed and put into the boxes by the white board in room 135. (NOTE: One of the computers has a defective floppy drive. I marked the drive as defective. I used one of the extra floppy drives in order to run Darik's Boot and Nuke program to erase the HD.)

CD Checkout System - The CD checkout system may not be functioning correctly. The "Statistics" show 0 "CD's currently waiting to be checked-out". In reality, there are several students waiting for their CD's.

Cell Phone - A cell phone (QWEST) was found this morning in Bldg 19, room 120 after one on Bob Haley's classes. Bob brought the cell phone to me and I called Public Safety to come pick up the phone. Matt (a workstudy student with Public Safety) picked up the phone and will put it into the campus lost and found.

RT System is up - Jason informed me this morning that the RT System is now operating again.

Posted by: [Doug Tewksbury](#) on Jan 05, 05 | 8:14 am | [Profile](#)

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Tue Jan 04, 2005**Lab Notes 8:00 a.m. to 1:00 p.m.**

Linux not currently on image - The computers in CIT135 do not have Linux loaded.

During Linux boot up the following information is displayed.

VFS: Can't find ext3 filesystem on dev ide0(3,3)

Mount: Error 22 mounting ext3

Darik's Boot and Nuke - I downloaded the latest version of this useful but potentially dangerous program. There are three (3) disc's labeled with the bootable program.

Erased excess Hard Drives - I used Darik's Boot and Nuke to erase the hard drives that are being removed from the excess PC's. All removed HD's have been erased. All PC's with "HD Erased" note have also been erased.

RT System Down - The RT system is still off-line.

Posted by: [Doug Tewksbury](#) on Jan 04, 05 | 8:06 am | [Profile](#)

[0] [comments](#) (0 views) | [0] [Trackbacks](#) [0] [Pingbacks](#)

Mon Jan 03, 2005**Lab Notes 8:00 a.m. to 1:00 p.m.**

RT System Down - While trying to log in to the RT web site, I received the following message.

Server error!

The server encountered an internal error and was unable to complete your request. Either the server is overloaded or there was an error in a CGI script.
Error 500

Created 60 CS101 CD's - Created CD from files on zip disc provided. All CD's were given to Andrea today at 12:45 p.m.

Create 15 Win XP Pro CD's - In process with seven (7) completed. One (1) is being recorded in the old CIT135FRONT computer. I have only two (2) blank CD's left so I will need more to complete the requested 15.

Posted by: [Doug Tewksbury](#) on Jan 03, 05 | 10:14 am | [Profile](#)

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