

Developed by the University of Wisconsin-Milwaukee Learning Technology Center

Hybrid Teaching and Learning A School of Nursing Faculty Development Program Session 5

First Breakout Session for Session Four ("Summing Up")

"Crisis points" are moments during your course when students are most likely to need support and assistance. A classic instance of a crisis point is the first time a student logs in to your course Web site: can s/he successfully locate the Web address and insert the username and password? If not, what then? If these crisis points can be identified in advance, you can make sure that you have a plan in place to mitigate student problems and avoid a lot of frustration in the process.

As you look at the sequence of learning activities and course modules you have planned, think about what student skills will be required. Consider both technological skills *and* learning skills such as time management, ability to retain and use your course content, etc.

Please list *three* potential problems that you can identify. How will you address these? Make some notes to yourself as part of a plan to support and troubleshoot your students' technological and pedagogical needs during your course.